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NV Energy offers Expanded Energy Bill Assistance to Customers

NV Energy is temporarily making its southern Nevada energy assistance program, Project REACH, available to more customers in order to support them during this unprecedented time in our community.

Project REACH, which was established to assist senior citizens, is now available to any vulnerable adult who meets certain income requirements or has been financially impacted by coronavirus (COVID-19.)

The company also offers energy bill assistance in northern Nevada through its Special Assistance Fund for Energy (SAFE) program. SAFE currently helps any customer who demonstrates economic hardship to pay their energy bill, including those struggling due to COVID-19.

To learn more about our assistance options or to apply, please visit nvenergy.com/assistance.

As part of its commitment to help, last week the company announced that it will suspend disconnects for non-payment for those customers directly impacted by this pandemic, and will also waive late fees and deposits for customers who experience financial hardships related to COVID-19, or are unable to pay due to self-isolation.

Please visit nvenergy.com for additional information.

NV Energy provides a wide range of energy services to 1.4 million customers throughout Nevada and more than 56 million tourists annually. NV Energy, Inc. is a holding company whose principal subsidiaries, Nevada Power Company and Sierra Pacific Power Company, are doing business as NV Energy. The company is headquartered in Las Vegas, Nevada. For a list of NV Energy's renewable resources, click here. Information about NV Energy is available on the company's website, Twitter, Facebook and YouTube pages, which can be accessed via nvenergy.com.